

# Bar Lotus

## 480 Kingsland Road

### London E8 4AE

#### 1 Dispersal Policy

- 1.1 The objective of the Dispersal Policy is to ensure a quiet, controlled and swift dispersal of the Premises' customers.
- 1.2 The Dispersal Policy promotes a professional and responsible management of customers as they leave the Premises to ensure they make their journey home without any adverse impact on local residents.
- 1.3 The Policy prevents nuisance caused to local residents from the following risks:
- 1.3.1 Noisy or anti-social behaviour by customers leaving the Premises.
  - 1.3.2 Large numbers of people leaving the Premises at the same time.
- 1.4 Despite the Premises' central London location, employees are made aware that local residents live in the area.

#### Hours of Operation

Sale of Alcohol (on & off) * off sales to cease at 22:45	Monday – Thursday : 10:00 – 01:00 Friday and Saturday: 10:00 – 02:00 Sunday: 10:00 – 22:30
Late Night Refreshment (indoors)	Monday – Thursday : 23:00 – 01:00 Friday and Saturday: 23:00 – 02:00
Opening Hours	Monday – Thursday : 10:00 – 01:30 Friday and Saturday: 10:00 – 02:30 Sunday: 10:00 – 23:00
Non-standard hours	N/A

- 1.5 This Dispersal Policy is followed throughout the opening hours, although particular attention is paid to customers leaving at night.

- 1.6 The Premises are conservative in size, with a capacity of 32 person inside the Premises and 20 in the garden (excluding staff). The use of the garden ceases at 23:00 Monday to Saturday and 22:30 on a Sunday and the overall capacity naturally reduces as a result.
- 1.7 In accordance with the premises licence, a minimum of 1 registered SIA door supervisor shall be employed at the premises at any time when licensable activities are taking place after midnight.

### **Entrances and Exits**

- 1.8 The main entrance/exit is on Kingsland Road. Staff and will carefully supervise this entrance during busy periods.
- 1.9 Premises Licence condition: *“Notices shall be prominently displayed at all exits requesting patrons to respect the needs of local residents and leave the area quietly.”*

### **Dispersal**

- 1.10 The primary point of dispersal is the main Kingsland Road exit point. From this exit customers will disperse directly home by foot, to their taxi or the area’s numerous transport links (see below).
- 1.11 Customers are anticipated to disperse gradually during the evening.
- 1.12 Towards closing time, the following measures are taken to ensure a gradual and quiet closure of the Premises:
- 1.12.1 Raised lighting levels.
  - 1.12.2 Lowered music levels.
  - 1.12.3 Politely reminding customers the Premises is about to close.

### **Transport**

- 1.13 The Premises is well serviced by public transport links, as set out below. All staff must be familiar with the transport links so they can advise customers when required.

### **Overground & Rail**

- 1.14 Dalston Kingsland and Dalston Junction Overground stations are located within easy walking distance of the Premises. The overground provides a 24/7 service on a Friday and Saturday.
- 1.15 Other rail stations, for example Victoria, Paddington, Liverpool Street, Euston, Waterloo and Kings Cross St Pancras are easily reached by Overground train, bus or taxi.

- 1.16 Where necessary customers will be given directions to the relevant station and reminded to reach the station as quietly and as quickly as possible when they leave.

### **Tube**

- 1.17 Highbury & Islington tube station can be reached by Dalston Kingsland Overground Station. Liverpool Street Station tube station can be reached by travelling from Dalston Junction Overground Station to Shoreditch Overground Station, followed by a 4 minute walk.
- 1.18 Where necessary customers will be given directions to the relevant station and reminded to reach the station as quietly and as quickly as possible when they leave.

### **Buses**

- 1.19 The Premises is well serviced by public buses. TFL bus services, including 24-hour routes and night buses, are accessible by bus stops in the area. Buses travel to a variety of destinations throughout London.
- 1.20 Bus routes include: 30, 38, 67, 76, 149, 236, 242, 243, 277, 488 and the N38.
- 1.21 Staff will be familiar with the local bus services and will advise customers accordingly

### **Taxi**

- 1.22 Local licensed taxi companies operate through the day and night in the area. Customers will also be expected to use Uber or similar licensed taxi services.
- 1.23 Customers will be encouraged to wait inside the Premises for their taxi to ensure a quick and quiet exit.